

Cortijo Las Almendras  
18120 Alhama de Granada  
Granada

## BOOKING FORM CATS



Tel: 658 254 2154

### Personal Details

Name: ..... NIE /Passport No.: .....

Address: ..... Telephone No.: .....

Email .....

Usual Vet: ..... Emergency Vet Contact Details: .....

### Reservation Details

Date/Time of Arrival: ..... Date/Time of Departure: ..... Number of Nights: .....

Number of Cats: ..... To Share a Kennel Yes / No

### 1<sup>st</sup> Cat Details

Name: ..... Age: ..... Sex: M / F Colour: .....

Micro Chipped Y / N Neutered Y / N Fully Vaccinated Y / N Cards Handed to Rosie's Retreat Y / N

Feeding Preferences: ..... Special Diet: .....

Medication Required: Yes / No If yes how/when administered: .....

Friendly: Y / N Nervous: Y / N Can bite/Has bitten: Y / N

### 2<sup>nd</sup> Cat Details

Name: ..... Age: ..... Sex: M / F Colour: .....

Micro Chipped Y / N Neutered Y / N Fully Vaccinated Y / N Cards Handed to Rosie's Retreat Y / N

Feeding Preferences: ..... Special Diet:.....

Medication Required: Yes / No If yes how/when administered: .....

Friendly: Y / N Nervous: Y / N Can bite/Has bitten: Y / N

(Please use additional booking forms for additional cats)

Items given to Rosie's Retreat: Bowl Y/N Bed Y/N Lead Y/N Collar Y/N Toys .....

We will take great care of your pet(s). Should we feel that a trip to the vets is necessary do you authorise Rosie's Retreat to act as your representatives and do you also agree to reimburse Rosie's Retreat all expenses incurred.

I agree to reimburse Rosie's Retreat fully: Signed..... Date.....

## Terms & Conditions

a) **Booking & Fees:** Fees will be charged per 24 hour period commencing on day of arrival with arrival and collection during opening hours 10.00am – 4.00pm. Arrival or collection outside of these times may incur an additional charge and is at the Managers discretion. A non-refundable €50 deposit will be required at the time of booking. The deposit must be received by us within 7 days of booking (or straight away if less than 7 days to your pet's arrival). On payment of the deposit the booking will be confirmed by email and this signifies your acceptance of our full terms and conditions. Full payment will be due on collection of your pet(s).

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b) **Minimum & Peak Period Booking:** It is necessary to perform a thorough clean of a kennel when a cat is booked in for just one day and we therefore have a minimum charge of €15. Bookings falling within the period 18<sup>th</sup> December to 5<sup>th</sup> January, must be for a minimum of 6 days.

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c) **Cancellations:** From February to November - cancellation within 7 days of booked period will incur a charge of 50% of original fees due. Throughout December and January – cancellation within 7 days of booked period will incur a charge of 100% original fees due.

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d) **Requirements: (Health and Welfare)** Pets should be fit and healthy. Any long term or serious illnesses or special requirements must be declared at the time of booking. Only pets from the same household can be booked into the same kennel. Proof of current vaccinations must be shown on admission and to comply with regulations, proof of vaccinations must remain at the kennels during the period of stay.

Pets must be free of parasites and diseases on admission. A check will be made for parasites at the beginning of their stay. To prevent further spread, infestations or evidence of worms will be treated and the costs must be paid by the owner on collection. An additional fee will be charged for flea treatment of affected kennel(s).

If veterinary care is required during your pet's stay, we will endeavour to contact you or your named representative. However, if contact cannot be established within a reasonable time scale, you consent to us arranging all necessary treatment at your expense.

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e) **Food:** We offer IAMS (or similar quality) dried food appropriate to age and size. Other choices or special diets may be arranged at time of booking. You are welcome to bring your own food if you prefer.

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g) **Fees:** Fees must be paid in full on collection of your pet. We reserve the right not to release any pet where fees remain outstanding. If a pet has not been collected 7 days after the last booking date and there has been no contact with the owner, it may be passed to animal welfare re-homing agencies.

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h) **Data Protection:** Any booking data collected by us will be stored and only used to assist in future administration - it will not be used for any other purpose or shared with any third parties. We may use your pet's photograph(s) on our website or on our Facebook page.